

Bibliography

- ACTU. *See* Australian Council for Trade Unions.
- Adler, P.S. (1992) Introduction, pp.3-14 in P.S. Adler (ed) *Technology and the Future of Work*, Oxford University Press, Oxford, England.
- AIHW. *See* Australian Institute of Health and Welfare.
- Aisbett, C., Palmer, G., Balnave, L.M., Hathaway, V. & Milis, N. (1998) Executive Summary, *The Development of Service Weights for the National Casemix Costing Study Using the Australian Revised DRGs Version 4.0, Report to the Commonwealth Department of Health and Family Services*, The Centre for Hospital Management and Information Systems Research, University of New South Wales, Sydney, pp.1-7.
- Alderson, D. & Blazeby, J.M. (1995) Expanding metal stents in the gastrointestinal tract, *British Journal of Surgery*, 82, 1441-1443.
- Alvesson, M. & Deetz, S. (1996) Critical Theory and Postmodernism Approaches to Organizational Studies, pp.191-217 in S.R. Clegg, C.Hardy & W.R. Nord (eds) *Handbook of Organization Studies*, Sage, London.
- American Psychological Association (1994) *Publication Manual of the American Psychological Association*, 4th edn, American Psychological Association, Washington, DC.
- Amin, A. (ed) (1994) *Post-Fordism. A Reader*, Blackwell, Oxford.
- Ananthanarayan, C., Paek, W., Rolbin, S.H. & Dhanidina, K. (1996) Hysteroscopy and anaesthesia, *Canadian Journal of Anaesthesia*, 43(1):56-64.
- Applebaum, E. (1993) New technology and work organisation. The role of gender relations, pp.60-84 in B. Probert & B.W. Wilson (eds) *Pink Collar Blues. Work, Gender and Technology*, Melbourne University Press, Carlton, Victoria.
- Apuzzo, M.L.J. (1996) New dimensions of neurosurgery in the realm of high technology – Possibilities, Practicalities, Realities, *Neurosurgery*, 38(4):625-637.
- Ashmos, D.P. & McDaniel, R.R. Jr. (1996) Understanding the participation of critical task specialists in strategic decision making, *Decision Sciences*, Winter, 27(1):103-121.
- Ashmos, D.P., Huonker, J.W. & McDaniel, R.R. Jr. (1998) Participation as a complicating mechanism: The effect of clinical professional and middle manager participation on hospital performance, *Health Care Management Review*, 23(4):7-20 [Ovid, Accessed 24/07/00].
- Aspromourgos, T. (1996) *On the Origins of Classical Economics*, Routledge, London.
- Astley, W.G. & Van de Ven, A.H. (1983) Central perspectives and debates in organisation theory, *Administrative Science Quarterly*, 28:245-273.
- ATA Marketing (1998) *The Australian Hospitals Directory*, 4th edn, ATA Marketing Pty Ltd, North Sydney.
- Atuahene-Gima, K. (1996) Differential potency of factors affecting innovation performance in manufacturing and service firms in Australia, *Journal of Product Innovation Management*, 13(1):35-52.
- Aungles, S.B. (1991) Introduction, pp. xii-xvi in S. Aungles (ed) *Information Technology in Australia. Transforming Organisational Structure and Culture*, New South Wales University Press, Kensington.
- Aungles, S.B. & Parker, S.R. (1992) *Work Organisations and Change. Themes and Perspectives in Australia*, 2nd edn, Allen & Unwin, St Leonards, Australia.
- Australian Council for Trade Unions (1998) *A report on the 1997 ACTU National Survey on Stress at Work*, ACTU Occupational Health and Safety Unit, Melbourne.

- Australian Institute of Health and Welfare (1994) *Australia's Health 1994: the fourth biennial health report of the Australian Institute of Health and Welfare*, AGPS, Canberra.
- Australian Institute of Health and Welfare (1999) *Health Expenditure Bulletin No.15*, AIHW, Canberra, <http://www.aihw.gov.au/media/1999/mr990702.html> [Accessed 28/08/00].
- Australian Institute of Health and Welfare (2000) *Health Expenditure Bulletin No.16. Australia's Health Care Expenditures to 1998-99*, AIHW, Canberra, <http://www.aihw.gov.au/publications/health/heb16/> [Accessed 28/08/00].
- Australian Medical Workforce Advisory Committee & Australian Institute of Health & Welfare (1996) *Female Participation in the Australian Medical Workforce*, AMWAC Report 1996.7, Sydney.
- Australian Medical Workforce Advisory Committee (1998) *Influences on Participation in the Australian Medical Workforce*, AMWAC Report 1998.4, Sydney.
- Babbage, C. (1832) in M. Campbell-Kelly (ed) (1989) *The Works of Charles Babbage, Volume 8, The Economy of Machinery and Manufactures*, William Pickering, London.
- Bacharach, S.B., Bamberger, P. & Conley, S. (1991) Work-home conflict among nurses and engineers: Mediating the impact of role stress on burnout and satisfaction at work, *Journal of Organizational Behavior*, 12(1):39-53.
- Bailey, R.D. (1985) *Coping with Stress in Caring*, Blackwell Scientific Publication, Oxford.
- Barber, C.E. & Iwai, M. (1996) Role conflict and role ambiguity as predictors of burnout among staff caring for elderly dementia patients, *Journal of Gerontological Social Work*, 26(1-2): 101-106.
- Barclay, C.R. (1986) Schematization of autobiographical memory, pp.82-99 in D.C. Rubin (ed) *Autobiographical Memory*, Cambridge University Press, Cambridge.
- Barkun, J.S., Barkun, A.N., Meakins, J.L. and the McGill Gallstone Treatment Group (1993) Laparoscopic Versus Open Cholecystectomy: the Canadian Experience, *The American Journal of Surgery*, 165: 455-458.
- Barney, J. B. & Hesterly, W. (1996) Organizational Economics. Understanding the Relationship between Organizations and Economic Analysis, pp.115-147 in S.R. Clegg, C.Hardy & W.R. Nord (eds) *Handbook of Organization Studies*, Sage, London.
- Bass, E.B., Pitt, H.A. & Lillemoe, K.D. (1993) Cost-effectiveness of Laparoscopic Cholecystectomy Versus Open Cholecystectomy, *The American Journal of Surgery*, 165(4):466-471.
- Baumol, W.J. (1961) Optimization and an example from inventory analysis, *Economic Theory and Operations Analysis*, Prentice-Hall, Englewood Cliffs, NJ, pp.3-11.
- Berguer, R. (1997) The application of ergonomics in the work environment of general surgeons, *Reviews on Environmental Health*, 12(2):99-106.
- Berofsky, B. (1966) General Introduction, pp.1-19 in B. Berofsky (ed) *Free Will and Determinism*, Harper & Row, New York.
- Bimber, B. (1994) Three Faces of Technological Determinism, pp.79-100 in M.R. Smith & L. Marx (eds) *Does Technology Drive History? The Dilemma of Technological Determinism*, MIT Press, Cambridge, Massachusetts.
- Black, F.S. & Black, R.L. (nd) *Nursing Job Satisfaction: Three basic Questions*, US Department of Health Education & Welfare National Institute of Education.
- Boddy, D. & Buchanan, D.A. (1986) *Managing New Technology*, Basil Blackwell, Oxford, UK.
- Bond, J. & Bond, S. (1994) *Sociology and Health Care*, 2nd edn, Churchill Livingstone, Edinburgh.
- Bourgeois, L.J. (1984) Strategic Management and Determinism, *Academy of Management Review*, 9(4):586-596.
- Boyatzis, R.E. (1998) *Transforming Qualitative Information. Thematic Analysis and Code Development*, Sage, Thousand Oaks, California.

- Braden, P.V., DeWeaver, M.J. & Gillespie, L. (1991) Keeping US companies competitive: How performance technologists can and should contribute, *Performance Improvement Quarterly*, 4(4):47-61.
- Bradley, H., Erickson, M., Stephenson, C. & Williams, S. (2000) *Myths at Work*, Polity Press, Cambridge.
- Braverman, H. (1974) *Labor and Monopoly Capital. The Degradation of Work in the Twentieth Century*, Monthly Review Press, New York.
- Brennan, B. (2000) Contributor to CDHSH (1995a), *Report of the Operating Room Service Weights Study*, Deloitte Touche Tohmatsu, July 1995, pers. comm. 12 May 2000.
- Brewer, A. (1983) *Nurses, Nursing and New Technology: Implications of a Dynamic Technological Environment*, Australian Studies in Health Service Administration, No.47, University of New South Wales, Kensington.
- Brewer, A. (1986) *New medical technologies in the health sector and their labour market implications: Final Report*, A study commissioned by the Department of Employment and Industrial Affairs, Canberra, School of Health Administration, University of NSW, Sydney.
- Brewer, A.M. (1989) Technological rationality, work organisation and nursing, *Journal of Occupational Health & Safety - Aust NZ*, 5(5):445-451.
- Brewer, W.F. (1986) What is autobiographical memory? pp.25-49 in D.C. Rubin (ed) *Autobiographical Memory*, Cambridge University Press, Cambridge.
- Brune, I.B. (1996a) Historical Development of Laparoscopic Surgery, pp.5-12 in I.B. Brune (ed) *Laparo-Endoscopic Surgery*, 2nd edn, Blackwell Science, Oxford, UK.
- Brune, I.B. (1996b) Laparoscopic Surgical Instruments, pp.29-39 in I.B. Brune (ed) *Laparo-Endoscopic Surgery*, 2nd edn, Blackwell Science, Oxford, UK.
- Buchanan, D. & Badham, R. (1999a) *Power, Politics, and Organizational Change. Winning the Turf Game*, Sage, London.
- Buchanan, D. & Badham, R. (1999b) Politics and organizational change: The lived experience, *Human Relations*, 52(5): 609-629 [Ovid, Accessed 25/08/00].
- Buchanan, D. & Boddy, D. (1983) *Organizations in the computer age: Technological Imperatives and Strategic Choice*, Gower, Aldershot.
- Buchanan, D. & Boddy, D. (1992) *The expertise of the change agent. Public performance and backstage activity*, Prentice Hall, New York.
- Buchanan, D. & Wilson, B. (1996a) Re-engineering operating theatres: the perspective assessed, *Journal of Management in Medicine*, 10(4):57-74.
- Buchanan, D. & Wilson, B. (1996b) Next patient please: the operating theatres problem at Leicester General Hospital, pp.190-205 in J. Storey (ed) *Cases in Human Resource and Change Management*, Blackwell, Oxford.
- Burke, R.J. (1990) Effects of physical environment and technological stressors among stock brokers: A preliminary investigation, *Psychological Reports*, 66(3):951-959.
- Burrell, G. & Hearn, J. (1989) The sexuality of organisation, pp.1-20 in J. Hearn, D.L. Sheppard, P. Tancred-Sheriff & G. Burrell (eds) *The Sexuality of Organisation*, Sage, London.
- Burrell, G. & Morgan, G. (1979) *Sociological Paradigms and Organisational Analysis. Elements of the Sociology of Corporate Life*, Heinemann, London.
- Cahill, W. (1995) The Golden Jubilee - A Recognition, Part 1 of a presentation at the ACHSE Jubilee Conference, National Convention Centre, Canberra, 26 July 1995.
- Calás, M. B. & Smircich, L. (1996) From The Woman's Point of View: Feminist Approaches to Organization Studies, pp.218-257 in S.R. Clegg, C. Hardy & W.R. Nord (eds) *Handbook of Organization Studies*, Sage, London.
- Cameron, H.U. (1993) Knee effusion after total knee replacement, *Canadian Family Physician*, 39:1107-1115, May.

- Campbell, W.J., Elliott, J.R.M. & Mollan, R.A.B. (1993) ASAP total knee arthroplasty instrumentation: all six, all precise? *Journal of the Royal College of Surgeons of Edinburgh*, 38(5):307-310.
- Caplan, R.D. (1983) Person-Environment Fit: Past, Present, and Future, pp.35-78 in C.L.Cooper (ed) *Stress Research. Issues for the Eighties*, John Wiley, Chichester.
- Carlisle, Y.M. & Manning, D.J. (1999) Ideological persuasion and technological determinism, *Technology in Society*, 21:81-102.
- CDHAC. See Commonwealth Department of Health and Aged Care.
- CDHFS. See Commonwealth Department of Health and Family Services.
- CDHSH. See Commonwealth Department of Human Services and Health.
- Chambers, J.T. & Chambers, S.K. (1992) Endometrial sampling: When? Where? Why? With What? *Clinical Obstetrics & Gynecology*, 35(1):28-39.
- Champion, J.K. & McKernan, J.B. (1996) Comparison of minimally invasive thoracoscopy versus open thoracotomy for staging lung cancer, *International Surgery*, 81(3):235-236.
- Cherniss, C. (1980) *Staff burnout: Job stress in human services*, Sage publications, Beverly Hills, CA.
- Child, J. (1972) Organizational Structure, Environment and Performance: The Role of Strategic Choice, *Sociology*, 6:1-22.
- Child, J. (1973) Predicting and Understanding Organizational Structure, *Administrative Science Quarterly*, 18(2):168-185.
- Child, J. (1985) Managerial Strategies, New Technology and the Labour Process, pp.107-141 in D. Knights, H. Willmott & D. Collinson (eds) *Job Redesign: Critical Perspectives on the Labour Process*, Gower, Aldershot, England.
- Child, J. (1997) Strategic Choice in the Analysis of Action, Structure, Organizations and Environment: Retrospect and Prospect, *Organization Studies*, 18(1):43-76.
- Child, J. & Fulk, J. (1982) Maintenance of Occupational Control: The Case of Professions, *Work & Occupations*, 9(2):155-192.
- Ciborra, C.U. & Schneider, L.S. (1992) Transforming the Routines and Contexts of Management, Work, and Technology, pp.269-291 in P.S. Adler (ed) *Technology and the Future of Work*, Oxford University Press, Oxford, England.
- Clark, E. (1999) The pursuit of truth in oral history, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Clark, J. (1999) Commonwealth Casemix Unit, CDHAC, Canberra, pers. comm. 2 September 1999.
- Clark, N. & Juma, C. (1988) Evolutionary theories in economic thought, pp.197-218 in G. Dosi, C. Freeman, R. Nelson et al. (eds) *Technical Change and Economic Theory*, Pinter, London.
- Clegg, S.R. (1990) *Modern Organizations. Organization Studies in the Postmodern World*, Sage, London.
- Clegg, S. & Dunkerley, D. (eds) (1977) *Critical Issues in Organizations*, Routledge & Kegan Paul, London.
- Clinton, M. & Nelson, S. (1998) An overview of the Australian health care system, pp.1-34 in M. Clinton & D. Scheiwe (eds) *Management in the Australian Health Care Industry*, Longman, South Melbourne, Australia.
- Cockburn, C. (1983) *Brothers. Male dominance and technological change*, Pluto Press, London.
- Cockburn, C. & Fürst-Dilić, R.F. (1994) Introduction: Looking for the gender/technology relation, pp.1-21 in C. Cockburn & R.F. Fürst-Dilić (eds) *Bringing Technology Home. Gender and technology in a changing Europe*, Open University Press, Buckingham, England.
- Cohen, G., Kiss, G. & Le Voy, M. (1986) *Memory. Current Issues*, 2nd edn, Open University Press, Buckingham, UK.

- Collingridge, D. (1980a) The Dilemma of Control, *The Social Control of Technology*, St Martin's Press, New York, pp.13-22.
- Collingridge, D. (1980b) Decision Making Under Ignorance, *The Social Control of Technology*, St Martin's Press, New York, pp.23-43.
- Collins, A.F., Gathercole, S.E., Conway, M.A. & Morris, P.E. (eds) (1993) *Theories of Memory*, Maurice Erlbaum Associates, Hove, UK.
- Commonwealth Department of Health and Aged Care (1999a) 1996-97 *Australian hospital morbidity data, AN-DRG v3.1*, <http://www.health.gov.au/casemix/report/hospmor1.htm> [Accessed 3/09/99].
- Commonwealth Department of Health and Aged Care (1999b) *Casemix Overview*, [wysiwyg://MAIN.2/http://www.health.gov.au/casemix/](http://www.health.gov.au/casemix/) [Accessed 13/08/99].
- Commonwealth Department of Health and Family Services (1997) *Medicare Benefits Schedule Book. Operating from 1 November 1997*, AGPS, Canberra.
- Commonwealth Department of Human Services and Health (1995a) *Report of the Operating Room Service Weights Study*, Deloitte Touche Tohmatsu, July 1995.
- Commonwealth Department of Human Services and Health (1995b) *Report of the Operating Room Service Weights Study - Addenda*, Deloitte Touche Tohmatsu, July 1995.
- Commonwealth of Australia (1994) *Style Manual*, 5th edn, AGPS, Canberra.
- Commonwealth of Australia (1995c) *Ethical aspects of qualitative methods in health research. An information paper for institutional ethics committees*, National Health and Medical Research Council, AGPS, Canberra.
- Commonwealth of Australia (1996) *Minimal Access Surgery. A Report of the Australian Health Technology Advisory Committee*, National Health and Medical Research Council, AGPS, December.
- Commonwealth of Australia (1998a) National Hospital Cost Data Collection. Cost Weights for AN-DRG Version 3.1 – 1997/98. All hospital – Public Sector, *Microsoft Excel* file provided by Commonwealth Casemix Unit, Canberra, 3 September 1999.
- Commonwealth of Australia (1998b) National Hospital Cost Data Collection. Cost Weights for AR-DRG Version 4.0 – 1997/98. All hospital – Public Sector, *Microsoft Excel* file provided by Commonwealth Casemix Unit, Canberra, 3 September 1999.
- Commonwealth of Australia (1999) Department of Health and Aged Care, Circular HBF551/PH320, 8 January 1999.
- Connelly, L. (1998) Aspects of health economics, pp.54-78 in M. Clinton & D. Scheiwe, (eds) *Management in the Australian Health Care Industry*, Longman, South Melbourne, Australia.
- Conti, R.F. & Warner, M. (1997) Technology, culture and craft: job tasks and quality realities, *New Technology, Work and Employment*, 12(2): 123-135.
- Conway, M.A. & Rubin, D.C. (1993) The Structure of Autobiographical Memory, pp.103-137 in A.F. Collins et al. (eds) *Theories of Memory*, Maurice Erlbaum Associates, Hove, UK.
- Coombs, R. (1985) Automation, Management Strategies and Labour-Process Change, pp.142-170 in D. Knights, H. Willmott & D. Collinson (eds) *Job Redesign: Critical Perspectives on the Labour Process*, Gower, Aldershot, England.
- Coombs, R. & Green, K. (1989) Work organisation and product change in the service sector: the case of the UK National Health Service, pp.279-294 in S. Wood (ed) *The Transformation of Work? Skill, flexibility and the labour process*, Unwin Hyman, London.
- Cooney, M., Dimitriadis, L., Hiley, T., Lehmann, J., Lippi, J. & Boucher, C. (1999) Researching one's own experience: Stories of rigorous research and personal agendas, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Coontz, S. & Henderson, P. (eds) (1986) *Women's Work, Men's Property: The Origins of Gender and Class*, Verso, London.
- Cooper, C.L. (ed) (1983) *Stress Research. Issues for the Eighties*, John Wiley, Chichester.

- Corbett, J.M., Martin, R., Wall, T.D. & Clegg, C.W. (1989) Technological coupling as a predictor of intrinsic job satisfaction: A replication study, *Journal of Organizational Behavior*, 10(1):91-95.
- Cornwell, J.M. & Howes, D. (eds) (1997) *A Healthy Association – A brief history of the Hospital Officers' Association of New South Wales*, Hospital Officers' Association, Sydney.
- Corsi, M. (1991) *Division of Labour, Technical Change and Economic Growth*, Avebury, Aldershot, England.
- Cotton, P. & Fisher, B. (1995) Current Issues and Directions for the Management of Workplace Psychological Health Issues, pp.267-278 in P. Cotton (ed) *Psychological Health in the Workplace*, The Australian Psychological Society, Carlton, Victoria.
- Cox, T. (1978) *Stress*, MacMillan Press, London.
- Crawford, H.K., Jenkins, H. & Murray-Prior, R.B. (1999) Ensuring rigour from a single researcher study, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Cresswell, J.W. (1994) *Research Design. Qualitative and Quantitative Approaches*, Sage, Thousand Oaks, USA.
- Cropanzano, R., Howes, J.C., Grandey, A.A. & Toth, P. (1997) The relationship of organizational politics and support to work behaviors, attitudes, and stress, *Journal of Organizational Behavior*, 18(2):159-180.
- Crowe, B.L. & Hailey, D.M. (1990) Cost-effectiveness of diagnostic technology: MRI – A case study, pp.301-304 in C. Selby-Smith (ed) *Proceedings of the Eleventh Australian Conference of Health Economists*, Faculty of Economics and Politics, Monash University, Melbourne.
- Cyert, R.M. & March, J.G. (1963) *A behavioral theory of the firm*, Prentice Hall, Englewood Cliffs, NJ.
- Daly, J., Kellehear, A. & Gliksman, M. (1997) Personal Interviews, *The Public Health Researcher. A Methodological Guide*, Oxford University Press, Oxford, pp.89-106.
- Daly, J. & Willis, E. (1989) Technological Innovation and the Labour Process in Health Care, *Social Science and Medicine*, 28(11):1149-1157.
- Davies, L. & Ledington, P. (1991) *Information in Action. Soft Systems Methodology*, MacMillan, Houndmills, Basingstoke, Hampshire.
- Davis, A. & George, J. (1988) *States of Health. Health and Illness in Australia*, Harper & Row, Sydney.
- Deane, P. (1965) *The First Industrial Revolution*, Cambridge University Press, London.
- De Beauvoir, S. (1949) *Le Deuxième Sexe*. English translation by H.M. Parshley (ed) (1953) *The Second Sex*, Jonathon Cape, London.
- den Boer, K.T., de Wit, L.T., Dankelman, J. & Gouma, D.J. (1999) Perioperative time-motion analysis of diagnostic laparoscopy with laparoscopic ultrasonography, *British Journal of Surgery*, 86(7):951-955.
- Denis, J.L., Langley, A. & Cazale, L. (1996) Leadership and strategic change under ambiguity, *Organisation Studies*, 17(4):673-699 [ABI/Inform, Accessed 2/08/00].
- Denis, J.L., Langley, A. & Lozeau, D. (1991) Formal Strategy in Public Hospitals, *Long Range Planning*, 24(1):71-82.
- Denison, D.R. & Sutton, R.I. (1991) Operating Room Nurses, pp.293-308 in J.R. Hackman (ed) *Groups That Work (and Those That Don't)*, Jossey-Bass, San Francisco.
- Denzin, N.K. & Lincoln, Y.S. (1994a) Introduction. Entering the Field of Qualitative research, pp.1-17 in N.K. Denzin & Y.S. Lincoln (eds) *Handbook of Qualitative Research*, Sage, Thousand Oaks, CA.
- Denzin, N.K. & Lincoln, Y.S. (1994b) Major Paradigms and Perspectives, pp.99-104 in N.K. Denzin & Y.S. Lincoln (eds) *Handbook of Qualitative Research*, Sage, Thousand Oaks, CA.

- Department of Health NSW (1989) *Statistical and Financial Data. Public Hospitals 1988-89*, State Health Publications, Surrey Hills.
- Department of Human Services, Victoria (1997) *Victorian Acute Health Cost Weight Study 1996-1997*, Acute Health Division, <http://www.dhs.vic.gov.au/ahs/costwait/> [Accessed 14/10/99].
- DePoy, E. & Gitlin, L.N. (1994) *Introduction to Research. Multiple Strategies for Health and Human Services*, Mosby, St Louis.
- De Salles, A.A.F. & Lufkin, R.B. (eds) (1997) *Minimally invasive therapy in the brain*, Thieme Medical Publishers, New York.
- Dick, B. (1999) Sources of rigour in action research addressing the issues of trustworthiness and credibility, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Diers, D. (1999) Casemix and nursing, *Australian Health Review*, 22(2): 56-68.
- DiMaggio, P.J. (1995) Comments on "What Theory is Not", *Administrative Science Quarterly*, 40(3):391-197.
- Doessel, D.P. (1992) *The Economics of Medical Diagnosis: Technological Change and Health Expenditure*, Avery, Aldershot, UK.
- Donato, R. & Scotton, R. (1998) The Australian health care system, pp.20-39 in G. Mooney & R. Scotton (eds) *Economics and Australian Health Policy*, Allen & Unwin, St Leonards, NSW.
- Donnelly, P. & Wadhwa, L. (1999) Better theatre management through intelligent reporting: The TIME system, *Australian Health Review*, 22(1):169-183.
- Dosi, G. (1988) The nature of the innovation process, pp.221-238 in G. Dosi, C. Freeman, R. Nelson, G. Silverberg, L. Soete (eds) *Technical Change and Economic Theory*, Pinter, London.
- Dosi, G. & Orsenigo, L. (1988) Coordination and transformation: an overview of structures, behaviours and change in evolutionary environments, pp.13-37 in G. Dosi, C. Freeman, R. Nelson, G. Silverberg, L. Soete (eds) *Technical Change and Economic Theory*, Pinter, London.
- Dougherty, D. (1996) Organizing for Innovation, pp.424-439 in S.R. Clegg, C.Hardy & W.R. Nord (eds) *Handbook of Organization Studies*, Sage, London.
- Dowling, P. (2001) DASH Report - NSW Purchasing Processes, Unpublished paper presented at the 10th Annual Conference of the Patient Care Technology Group, Broadbeach, Queensland, 23 March 2001.
- Drummond, M.F. (1981) *Studies in economic appraisal in health care*, Oxford University Press, Oxford.
- Drummond, M.F. (1987) Economic appraisal and health technology: background to the EC project, *Economic Appraisal of Health Technology in the European Community*, Oxford University Press, Oxford, pp. 3-14.
- Drummond, M. & Mooney, G. (1983) Assessing the costs and benefits of treatment alternatives, *Essentials of Health Economics*, University of Aberdeen, Aberdeen, pp.31-39.
- Duckett, S.J. (1998) Economics of hospital care, pp.93-114 in G. Mooney & R. Scotton (eds) *Economics and Australian Health Policy*, Allen & Unwin, St Leonards, NSW.
- Duckett, S.J. (2000) *The Australian Health Care System*, Oxford, South Melbourne, Australia.
- Dunford, R.W. (1992) *Organisational Behaviour. An Organisational Analysis Perspective*, Addison-Wesley, Sydney.
- Durtschi, M.B. (1993) Use of Thoracoscopy in Clinical Practice, *The American Journal of Surgery*, 165: 592-594, May.
- Egan-Hirst, C. (1998) How has new technology affected your role in the operating theatre? *ACORN Journal*, 11(1):23-24.
- Ehrenreich, B. & English, D. (1973) *Witches, Midwives and Nurses: A History of Women Healers*, The Feminist Press, Old Westbury.

- Elam, M. (1994) Puzzling out the Post-Fordist Debate: Technology, Markets and Institutions, pp.43-70 in A. Amin (ed) *Post-Fordism. A Reader*, Blackwell, Oxford.
- Emerson, H. (1924) *The Twelve Principles of Efficiency*, 6th edn, The Engineering Magazine Co., New York.
- Erlandson, D.A., Harris, E.L., Skipper, B.L. & Allen, S.D. (1993) *Doing Naturalistic Enquiry. A Guide to Methods*, Sage Publications, Newbury Park, California, USA.
- Escarce, J.J. (1996) Externalities in hospitals and physician adoption of a new surgical technology: An exploratory analysis, *Journal of Health Economics*, 15(6):715-734.
- Farrar, T. (1999) Establishing Rigour through the use of Triangulation in Qualitative Research, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Fayol, H. (1971) General Principles of Management, pp.101-123 in D.S. Pugh (ed) *Organisation Theory. Selected Readings*, Penguin Books, Harmondsworth, Middlesex, England.
- Fenton-Lee, D., Riache, E. & Cooke, T.G. (1995) Day surgery and gastroenterology, *GUT*, 36(3):324-326.
- Fett, M. (2000) *Technology, Health and Health Care*, Occasional Papers: Health Financing Series, Volume 5, Commonwealth Department of Health and Aged Care, Canberra, Australia.
- Fetter, R.B. (1999) Casemix classification systems, *Australian Health Review*, 22(2):16-34.
- Fetterman, D.M. (1989) *Ethnography: Step by step*, Applied Social Research Methods Series, Vol.17, Sage, Newbury Park, CA.
- Folland, S., Goodman, A.C. & Stano, M. (1993) *The Economics of Health and Health Care*, MacMillan, New York.
- Fox, A. (1980) The meaning of work, pp.139-191 in G. Esland & G. Salaman (eds) *The Politics of Work and Occupations*, The Open University Press, Milton Keynes, England.
- Fraser, T.M. (1983) *Human Stress, Work and Job Satisfaction*, International Labour Organisation, Geneva.
- Freeman, C. (1988a) Introduction, pp.1-8 in G. Dosi, C. Freeman, R. Nelson et al. (eds) *Technical Change and Economic Theory*, Pinter, London.
- Freeman, C. (1988b) Preface to Part II, pp.9-12 in G. Dosi, C. Freeman, R. Nelson et al. (eds) *Technical Change and Economic Theory*, Pinter, London.
- Friesen, D., Holdaway, E.A. & Rice, A.W. (1983) Satisfaction of School Principals with their work, *Educational Administration Quarterly*, 19(4):35-58.
- Frommer, D.J. (1998) What's new in colorectal cancer screening? *Journal of Gastroenterology and Hepatology*, 13(5):528-533.
- Fuller, J.R. 1994. *Surgical Technology. Principles and Practice*. 3rd edn, W.B. Saunders, Philadelphia, Pennsylvania.
- Funk & Wagnalls, Inc. (1983) *Funk & Wagnalls New Encyclopedia*, USA.
- Furnham, A. (1998) Competence to Practise Medicine, pp.84-108 in R. Ellis (ed) *Professional competence and quality assurance in the caring professions*, Chapman & Hull, London.
- Galbraith, J. (1973) *Designing Complex Organizations*, Addison Wesley, Reading, Massachusetts.
- Gardiner, J.M. & Java, R.I. (1993) Recognising and Remembering, pp.163-188 in A.F. Collins et al. (eds) *Theories of Memory*, Maurice Erlbaum Associates, Hove, UK.
- Game, A. & Pringle, R. (1983) *Gender at Work*, Allen & Unwin, Sydney.
- Gamst, G. & Otten, C.M. (1992) Job satisfaction in high technology and traditional industry: Is there a difference? *Psychological Record*, 42(3):413-425.
- Geisler, E. & Heller, O. (1996) *Managing Technology in Healthcare*, Kluwer Academic Publishers, Boston, MA.

- Geisler, E. (1999) Multiple-Perspectives Model of Medical Technology, *Health Care Management Review*, 24(3):55-63.
- Gelijns, A. & Rosenberg, N. (1994) The dynamics of technological change in medicine, *Health Affairs*, 13(3):28-46.
- Geuss, R. (1981) *The Idea of Critical Theory. Habermas and the Frankfurt School*, Cambridge University Press, Cambridge, UK.
- Giddens, A. (1984) *The Constitution of Society. Outline of the Theory of Structuration*, Polity Press, Basil Blackwell, Cambridge, UK.
- Gilbert, M. (1996) New technology: old industrial sociology? *New Technology, Work and Employment*, 11(1): 3-15.
- Gill, R. & Grint, K. (1995) Introduction: The Gender-Technology Relation. Contemporary Theory and Research, pp.1-28 in K. Grint & R. Gill (eds) *The Gender-Technology Relation. Contemporary Theory and Research*, Taylor & Francis, London.
- Gilmer, B. von H. (1971) *Industrial and Organizational Psychology*, McGraw-Hill, New York.
- Ginsberg, A. & Venkatraman, N. (1995) Institutional initiatives for technological change: From issue interpretation to strategic choice, *Organization Studies*, 16(3):425-448.
- Glaser, B.G. & Strauss, A. (1967) *The Discovery of Grounded Theory: Strategies for Qualitative Research*, Aldine de Gruyter, New York.
- Glenday, D. (1995) What has work done to the working class? A comparison of workers and production technologies, *British Journal of Sociology*, 46(3):475-498.
- Glowinkowski, S.P. & Cooper, C.L. (1986) Managers and professionals in business/industrial settings: The research evidence, *Journal of Organizational Behavior Management*, 8(2):177-193.
- Goldenberg, M., Schiff, E., Achiron, R., Lipitz, S. & Mashiach, S. (1997) Managing residual trophoblastic tissue. Hysteroscopy for directing curettage, *The Journal of Reproductive Medicine*, 42(1):26-28.
- Golembiewski, R.T., Munzenrider, R.F. & Stevenson, J.G. (1986) *Stress in Organisations: Toward a Phase Model of Burnout*, Praeger, New York.
- Gopalakrishnan, S. & Dugal, M. (1998) Strategic choice versus environmental determinism: A debate revisited, *The International Journal of Organizational Analysis*, 6(2):146-164.
- Gordon, J.L. (1999) Operating theatre information systems, *Australian Health Review*, 22(1):184-186.
- Gore, C., Murray, K. & Richardson, B. (1992) *Strategic Decision-Making*, Cassell, London.
- Grant, C. (1985) *Australian Hospitals: Operation and Management*, 2nd edn, Churchill Livingstone, Melbourne.
- Grant, C. & Lapsley, H. (1992) *The Australian Health Care System 1991*, School of Health Services Management, University of New South Wales, Kensington.
- Greenglass, E.R. (1991) Burnout and gender: Theoretical and organisational implications, *Canadian Psychology*, 32(4):562-574.
- Grint, K. & Woolgar, S. (1995) On Some Failures of Nerve in Constructivist and Feminist Analyses of Technology, pp.48-75 in K. Grint & R. Gill (eds) *The Gender-Technology Relation. Contemporary Theory and Research*, Taylor & Francis, London.
- Grint, K. & Woolgar, S. (1997) *The Machine at Work. Technology, Work and Organisation*, Polity Press, Cambridge, UK.
- Guba, E.G. & Lincoln, Y.S. (1988) Do Inquiry Paradigms Imply Inquiry Methodologies?, pp.89-115 in D.M. Fetterman (ed) *Qualitative Approaches to Evaluation in Education. The Silent Scientific Revolution*, Praeger, New York.
- Guba, E.G. & Lincoln, Y.S. (1994) Competing Paradigms in Qualitative Research, pp.105-117 in N.K. Denzin & Y.S. Lincoln (eds) *Handbook of Qualitative Research*, Sage, Thousand Oaks, CA.

- Guillén, M.F. (1994) The Age of Eclecticism: Current Organizational Trends and the Evolution of Managerial Models, *Sloan Management Review*, Fall, 75-86.
- Haight, B.K. & Webster, J.D. (eds) (1995) *The Art and Science of reminiscing. Theory, Research, Methods, and Applications*, Taylor & Francis, Bristol, PA.
- Hailey, D. & Hirsch, N. (1995) The status of laparoscopic surgery in Australia, *Australian Health Review*, 18(2):69-84.
- Hamlin, L. (1999) The changing role of the perioperative nurse, *Nursing Review*, November 1999:20.
- Harley, B. (1995) *Labour Flexibility and Workplace Industrial Relations: The Australian Evidence*, Australian Centre for Industrial Relations Research and Teaching, University of Sydney, Sydney.
- Harris, M.G. & Bleakley, M. (1991) Competencies required of health service managers in the 1990s *Australian Health Review*, 14(4):363-379.
- Hassard, J. (1993) *Sociology and organisation theory. Positivism, paradigms and postmodernity*, Cambridge University Press, Cambridge, UK.
- Heilbroner R.L. (1972) Do machines make history? pp.28-40 in M. Kranzberg & W.H. Davenport (eds) *Technology and Culture: An Anthology*, Meridian, New York.
- Heilbroner, R.L. (1989) *The Making of Economic Society*, 8th edn, Prentice Hall, Englewood Cliffs, NJ.
- Heilbroner, R.L. (1994) Technological Determinism Revisited, pp.67-78 in M.R. Smith & L. Marx (eds) *Does Technology Drive History? The Dilemma of Technological Determinism*, MIT Press, Cambridge, Massachusetts.
- Heilbroner, R.L. & Galbraith, J.K. (1990) *The Economic problem*, 9th edn, Prentice Hall, Englewood Cliffs, NJ.
- Heim, E. (1991) Job stressors and coping in health professions, *Psychotherapy & Psychosomatics*, 55(2-4):90-99.
- Heller, F., Drenth, P., Koopman, P. & Rus, V. (1988) *Decisions in Organizations. A Three-Country Comparative Study*, Sage, London.
- Herzberg, F. (1966) *Work and the Nature of Man*, Mentor, New York.
- Herzberg, F., Mausner, B. & Snyderman, B.B. (1959) *The Motivation to Work*, 2nd edn, John Wiley & Sons, New York.
- Hickson, D.J., Butler, R.J., Cray, D., Mallory, G.R. & Wilson, D.C. (1986) *Top Decisions: Strategic Decision-Making in Organizations*, Jossey-Bass, San Francisco.
- Hickson, D.J., Hinings, C.R., Lee, C.A., Schneck, R.E. & Pennings, J.M. (1971) A Strategic Constituencies' Theory of Intraorganizational Power, *Administrative Science Quarterly*, 16(2):216-229.
- Hidlebaugh, D. (1996) A comparison of clinical outcomes and cost of office versus hospital hysteroscopy, *Journal of the American Association of Gynecologic Laparoscopists*, 4(1):39-45.
- Hilbig, J., Davies, M., Peters, G. & Mannion, P. (1999) *Competency Standards for Perioperative Nurses*, Australian Confederation of Operating Room Nurses Limited, School of Nursing, University of South Australia, Adelaide, Australia.
- Hill, M.D. (1986-87) A theoretical analysis of faculty job satisfaction/dissatisfaction, *Educational Research Quarterly*, 10(4):36-44.
- Hill, S. (1988) Work and technological change in Australia, pp.239-292 in J.M. Najman & J.S. Western (eds) *A Sociology of Australian Society: Introductory Readings*, MacMillan, Melbourne.
- Hirsch, N.A. (1994) *Minimal access surgery: An update*, Australian Institute of Health & Welfare, AGPS, April 1994.
- Hirschhorn, L. (1984) *Beyond Mechanization: Work and Technology in a Postindustrial Age*, MIT Press, Cambridge, Massachusetts.

- Hirschhorn, L. & Mokray, J. (1992) Automation and Competency Requirements in Manufacturing: A Case Study, pp.15-45 in P.S. Adler (ed) *Technology and the Future of Work*, Oxford University Press, Oxford, England.
- Hobbs, K.E.F. (1995) Laparoscopic Cholecystectomy, *GUT*, 36(2): 161-164.
- Hogan, N. (1995) The Golden Jubilee - A Recognition, Part 2 of a presentation at the ACHSE Jubilee Conference, National Convention Centre, Canberra, 26 July 1995.
- Hospital & Health Services Year Book 1997* (1998) Peter Isaacson Publications, Australia, Prahran, Victoria.
- Hrebiniak, L.G. & Joyce, W.F. (1985) Organizational adaptation: Strategic choice and environmental determinism, *Administrative Science Quarterly*, 30:336-345.
- Jacobson, D. & O'Sullivan, D. (1994) Analyzing an industry in change: The Irish software manual printing industry, *New Technology, Work and Employment*, 9(2): 103-114.
- Jenson, J. (1989) The talents of women, the skills of men: flexible specialization and women, pp.141-155 in S. Wood (ed) *The Transformation of Work? Skill, flexibility and the labour process*, Unwin Hyman, London.
- Johnstone, L. (1990) Paediatric Bronchoscopy: Foreign Body Aspiration, *ACORN Journal*, 3(5):28-38.
- Johnstone, P.L. (1991) Marketing Analysis for Kareena Private Hospital, Unpublished student project in MKT191 Marketing in Health Services, Charles Sturt University, Bathurst.
- Johnstone, P.L. (1997) The Impact of Medical Technologies on Stress and Job Satisfaction amongst Perioperative Nurses, *ACORN Journal*, 10(2):22-32.
- Johnstone, P.L. (1998) 1990s Surgical Technologies as Sources of Job Satisfaction and Dissatisfaction amongst Scrub and Circulating Nurses in the Operating Theatre, 12th ANZAM International Conference Papers, 6-9 December 1998, Adelaide, SA, file://papers/lynjoh.htm.
- Johnstone, P.L. (1999) Occupational stress in the Operating Theatre Suite: Should employers be concerned? *Australian Health Review*, 22(1):60-80.
- Johnstone, P.L. (2000) 1990s Surgical Technologies implicated in Role Conflict-Inducing Stress Amongst Operating Theatre Scrub and Circulating Nurses, *ACORN Journal*, 13(1):19-27.
- Johnstone, P.L. (2001) Decision roles in the new surgical technology adoption decision process, pp.236-247 in D. Redding & A. Chandra (eds) *Proceedings of the Business & Health Administration Association Conference*, Chicago, Illinois, 7-9 March 2001.
- Johnstone, P.L. (in press) Are 1990s surgical technologies really labour-saving? *ACORN Journal*.
- Jones, B. (1995a) Two Types of Employment and Time Use, *Sleepers Awake! Technology and the Future of Work*, 4th edn, Oxford University Press, Melbourne, pp.77-97.
- Jones, B. (1995b) Technological Determinism: 'But We Have No Choice', *Sleepers Awake! Technology and the Future of Work*, 4th edn, Oxford University Press, Melbourne, pp.214-243.
- Kahn, H. & Cooper, C.L. (1991) The potential contribution of information technology to the mental ill health, job dissatisfaction, and alcohol intake of money market dealers: An exploratory study, *International Journal of Human-Computer Interaction*, 3(4):321-338.
- Kahn, R.L. & Cannell, C.F. (1957) *The Dynamics of Interviewing. Theory, Technique, and Cases*, John Wiley & Sons, New York.
- Kahn, R.L., Wolfe, D.M., Quinn, R.P. & Snoek, J.D. (1981) *Organizational Stress: Studies in Role Conflict and Ambiguity*, Robert E. Krieger Publishing Company, Malabar, Florida.
- Kapp, K.W. & Kapp, L.L. (eds) (1949) *History of Economic Thought: A book of readings*, Barnes & Noble, New York.
- Karpik, L. (1977) Technological Capitalism, pp.41-71 in S. Clegg & D. Dunkerley (eds) *Critical Issues in Organizations*, Routledge & Kegan Paul, London.

- Kasl, S.V. & Cooper, C.L. (eds) (1987) *Stress and Health: Issues in Research Methodology*, John Wiley & Sons, Chichester.
- Kenyon, T.A.G., Lenker, M.P., Bax, T.W. & Swanstrom, L.L. (1997) Cost and benefit of the trained laparoscopic team. A comparative study of a designated nursing team vs a nontrained team, *Surgical Endoscopy*, 11(8):812-814.
- Kilbreath, E. (2000) Ethical consideration in the use of high-dependency technology, *Engineering Science and Education Journal*, 9(1): 8-12.
- Kincheloe, J.L. & McLaren, P.L. (1994) Rethinking Critical Theory and Qualitative Research, pp.138-157 in N.K. Denzin & Y.S. Lincoln (eds) *Handbook of Qualitative Research*, Sage, Thousand Oaks, CA.
- Kling, R. (1991) Computerisation and Social Transformation, *Science, Technology and Human Values*, 16(3):342-367.
- Knights, D. & Willmott, H. (1986) *Gender and the Labour Process*, Gower, Brookfield, USA.
- Knights, D., Willmott, H. & Collinson, D. (1985) Introduction, pp.1-9 in D. Knights, H. Willmott & D. Collinson (eds) *Job Redesign. Critical Perspectives on the Labour Process*, Gower, Aldershot, England.
- Knoop, R. (1994) Work values and job satisfaction, *Journal of Psychology*, 128(6):683-690.
- Kuhn, A. & Beam, R.D. (1982) Decision Making: The Delineation of Preferences and Opportunities, *The Logic of Organisation*, Jossey-Bass, San Francisco, pp.105-131.
- Laerum, F., Borchgrevink, H.M., Fosse, E. & Faye-Lund, P. (1998) The new Interventional Centre - A multidisciplinary R&D clinic for interventional radiology and minimum access surgery, *Computer Methods and Programs in Biomedicine*, 57(1-2):29-34.
- Laflamme, R. (1995) Technological changes and job satisfaction: A longitudinal study, *Revue Quebecoise de Psychologie*, 16(3):3-33.
- Landreth, H. & Colander, D.C. (1994) *History of Economic Thought*, 3rd edn, Houghton Mifflin, Boston.
- Landsbergis, P.A. (1988) Occupational stress among health care workers: A test of the job demands-control model, *Journal of Organizational Behavior*, 9(3):217-239.
- Langley, A. & Truax, J. (1994) A Process Study of New Technology Adoption in Smaller Manufacturing Firms, *Journal of Management Studies*, 31(5):619-652.
- Lansbury R.D. & Spillane, R. (1983) Occupational Stress and Work Effectiveness, *Organisational Behaviour in the Australian Context*, Longman Cheshire, Melbourne.
- Lash, S. & Urry, J. (1987) *The End of Organized Capitalism*, Polity Press in association with Basil Blackwell, Cambridge, UK.
- Laskin, R.S. (1998) Management of the patella during revision total knee replacement arthroplasty, *Orthopedic Clinics of North America*, 29(2):355-360.
- Lawler, J. (1991) Introduction, *Behind the Screens. Nursing, Somology, and the Problem of the Body*, Churchill Livingstone, Melbourne, pp.1-26.
- Legorreta, A.P., Silber, J.H., Costantino, G.N. et al. (1993) Increased cholecystectomy rate after introduction of laparoscopic cholecystectomy, *Journal of the American Medical Association*, 270(12):1429-1432.
- Le Grande, J. & Robinson, R. (1976) Health, *The Economics of Social Problems*, MacMillan, London, pp.25-51.
- Leybourne, M.L., Crawford, H.K., Arnott, A. & Benson, R. (1999) Ensuring rigour from a multi-site, multi-discipline, multi-researcher study, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Lieberman, D. (1991) Cost-effectiveness of Colon Cancer Screening, *The American Journal of Gastroenterology*, 86(12):1789-1794.

- Lincoln, Y.S. & Guba, E.G. (1985) *Naturalistic inquiry*, Sage, Beverly Hills, CA.
- Linton, M. (1986) Ways of searching and the contents of memory, pp.50-67 in D.C. Rubin (ed) *Autobiographical Memory*, Cambridge University Press, Cambridge.
- Littler, C.R. (1985) Taylorism, Fordism and Job Design, pp.10-29 in D. Knights, H. Willmott & D. Collinson (eds) *Job Redesign: Critical Perspectives on the Labour Process*, Gower, Aldershot, England.
- Littler, D. (1988) *Technological Development*, Industrial Studies Series, Philip Allan, Oxford.
- Lloyd, P.J. (1993) *A social history of medicine: Medical professionalisation in New South Wales: 1788-1950*, PhD thesis, University of New South Wales, Sydney.
- Lloyd, P.J. & Boyce, R. (1998) Management: Theory and Practice, pp.140-171 in M. Clinton & S. Scheiwe (eds) *Management in the Australian Health Care Industry*, Addison Wesley Longman, South Melbourne.
- Logan, J., Woodfield, A. & Green, D.G. (1989) *Healthy Competition*, The Centre for Independent Studies, St Leonards, NSW.
- Lu, L., Shaiu, C. & Cooper, C.L. (1997) Occupational stress in clinical nurses, *Counselling Psychology Quarterly*, 10(1):39-50.
- MacCarty, R.L. (1992) Colorectal cancer: the case for barium enema, *Mayo Clinic Proceedings*, 67(3):253-257.
- MacDonald, S. (1983) Technology beyond machines, pp.26-36 in S. MacDonald, D. McL. Lamberton, T. Mandeville (eds) *The Trouble with Technology. Explorations in the Process of Technological Change*, Frances Pinter, London.
- MacKenzie, D. & Wajcman, J. (eds) (1985) *The Social Shaping of Technology*, Open University Press, Milton Keynes.
- MacMillan, S.I. (1966) Pride and prejudice versus proof, *None of These Diseases*, Lakeland, Basingstoke, Hants, UK, pp.15-18.
- Macrae, F.A. (1996) Screening for colorectal cancer, 1996, *Medical Journal of Australia*, 165(2):102-105.
- Mahony, K. (1996) Frame, Method and Design: Exploring Occupational Stressors in the Work Experience of Closed Occupational Communities, Paper presented at The Australian Sociological Association Annual Conference, University of Tasmania, Hobart, Australia, 4-8 December 1996.
- Majeed, A.W., Troy, G., Nicholl, J.P., Reed, M.W.R., Stoddard, C.J., Peacock, J. & Johnson, A.G. (1996) Randomised, prospective, single-blind comparison of laparoscopic versus small-incision cholecystectomy, *Lancet*, 347(9007):989-994.
- Malthus, T.M. (1836) *Principles of Political Economy*, 2nd edn, Augustus M. Kelley, Publishers, Clifton, New Jersey (Reprinted 1974).
- Mansfield, R. (1973) Bureaucracy and Centralization: An Examination of Organizational Structure, *Administrative Science Quarterly*, 18(4):477-488.
- March, J.G. (1982) Theories of Choice and Decision Making, *Society*, 20:29-39, Nov-Dec.
- March, J.G. (1994) *A Primer on Decision Making*, The Free Press, New York.
- March, J.G. & Simon, H.A. (1958) *Organizations*, John Wiley & Sons, New York.
- Markey, R. (1983) *The Trade Union Response to Technological Change in Australia*, Industrial Relations Research Centre Monograph, The University of New South Wales, Sydney.
- Marlin, D., Lamont, B. & Hoffman, J. (1994) Choice situation, strategy and performance: A reexamination, *Strategic Management Journal*, 15:229-239.
- Marshall, C. & Rossman, G.B. (1999) *Designing Qualitative Research*, 3rd edn, Sage, Thousand Oaks, California.

- Marx, L. & Smith, M.R. (1994) Introduction, pp.ix-xv in M.R. Smith & L. Marx (eds) *Does Technology Drive History? The Dilemma of Technological Determinism*, MIT Press, Cambridge, Massachusetts.
- Maslach, C. (1982) *Burn-out: The cost of caring*, Prentice-Hall, Englewood Cliffs, NJ.
- Mathews, J. (1989) *Tools of Change. New technology and the democratisation of work*, Pluto Press, Sydney.
- Mathias, P. (1983) The machine: icon of industrial growth, pp.11-25 in S. MacDonald, D. McL. Lamberton & T. Mandeville (eds) *The Trouble with Technology. Explorations in the Process of Technological Change*, Frances Pinter, London.
- McAbee, R. (1991) Occupational stress and burnout in the nursing profession, *AAOHN Journal*, 39(12):568-575.
- McCoppin, B. & Gardner, H. (1994) Nursing: A professional obsession, *Tradition & reality: Nursing and politics in Australia*, Churchill Livingstone, Melbourne, pp.37-75.
- McIntosh, N.J. (1995) Exhilarating work: An antidote for dangerous work? pp.303-316 in S.L. Sauter & L.R. Murphy (eds) *Organizational risk factors for job stress*, American Psychological Association, Washington, DC.
- McKenna, D. (1995) Trade Union Perspectives on Occupational Stress, pp.103-109 in P. Cotton (ed) *Psychological Health in the Workplace*, The Australian Psychological Society, Carlton, Victoria.
- McKenna, R. (1999) *New Management*, Irwin McGraw-Hill, Sydney.
- McLoughlin, I. & Clark, J. (1994) *Technological change at work*, 2nd edn, Open University Press, Buckingham, England.
- McNeil, K. (1978) Understanding Organizational Power: Building on the Weberian Legacy, *Administrative Science Quarterly*, 23(1):65-90.
- Meacham, J.A. (1995) Reminiscing as a Process of Social Construction, pp.37-48 in B.K. Haight & J.D. Webster (eds) *The Art and Science of Reminiscing. Theory, Research, Methods, and Applications*, Taylor & Francis, Bristol, PA.
- Medcof, J.W. & Wegener, J.G. (1992) Work technology and the needs for achievement and nurturance among nurses, *Journal of Organizational Behavior* 13(4):413-423.
- Medved, J.A. (1982) The application of Herzberg's motivation-hygiene theory, *Educational Leadership*, 39(7):555.
- Mencaglia, L. & Perino, A. (1986) Diagnostic Hysteroscopy Today, *ACTA Europaea Fertilitatis*, 17(6):431-439.
- Meppem, J. (2000) *Nursing in New South Wales. Workforce Issues. Overview*, NSW Health, North Sydney.
- Merkle, J.A. (1980) *Management and Ideology: The Legacy of the International Scientific Management Movement*, University of California Press, Berkeley, CA.
- Miles, M.B. & Huberman, A.M. (1994) *Qualitative Data Analysis*, 2nd edn, Sage Publications, Thousand Oaks, USA.
- Mill, J.S. (1871) *Principles of Political Economy*, Book 111: Exchange, Chapter 1: Of Value, pp.138-170 in K.W. Kapp & L.L. Kapp (eds) (1949) *History of Economic Thought: A book of readings* (reprinted), Barnes & Noble, New York.
- Mintzberg, H. (1973) *The Nature of Managerial Work*, Prentice-Hall, Englewood Cliffs, N.J.
- Mintzberg, H. (1983) *Structure in Fives: Designing Effective Organizations*, Prentice-Hall, Englewood Cliffs, New Jersey.
- Mintzberg, H. (1985) Strategy formulation in an adhocracy, *Administrative Science Quarterly*, 30:160-197.
- Mintzberg, H. 1987, Crafting Strategy, *Harvard Business Review*, July/August, pp.66-75.

- Mintzberg, H. (1998) The Professional Organisation, pp.288-299 in H. Mintzberg & J.B. Quinn (eds) *Readings in Strategic Process*, 3rd edn, Prentice Hall, Upper Saddle River, New Jersey.
- Mintzberg, H., Raisinghani, D. & Théorêt, A. (1976) The Structure of "Unstructured" Decision Processes, *Administrative Science Quarterly*, 21:246-275.
- Mohr, L.B. (1971) Organizational Technology and Organizational Structure, *Administrative Science Quarterly*, 16(4):444-459.
- Mooney, G. (1992) *Economics, Medicine and Health Care*, 2nd edn, Harvester Wheatsheaf, New York.
- Mooney, G. (1998) Health economics and health policy, pp.1-19 in G. Mooney & R. Scotton (eds) *Economics and Australian Health Policy*, Allen & Unwin, St Leonards, NSW.
- More, E. (1998) *Managing Changes. Exploring State of the Art*, JAI Press, Greenwich, Connecticut.
- Morgan, W. (1996) Stress in the Operating Theatre: A Literature Review, *British Journal of Theatre Nursing*, Feb, 5(11):7-10.
- Morrison, P. & Morrison, E. (eds) (1961) *Charles Babbage and his Calculating Engines*, Dover Publications, New York.
- Morse, J. (1999) Beyond Content Analysis: Understanding by Listening, Keynote Address at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Motashaw, N.D. & Dave, S. (1990) Diagnostic and Therapeutic Hysteroscopy in the Management of Abnormal Uterine Bleeding, *The Journal of Reproductive Medicine*, 35(6):616-620.
- Mowschenson, P.M. (1993) Improving the cost-effectiveness of laparoscopic cholecystectomy, *Journal of Laparoendoscopic Surgery*, 3(2):113-119.
- Mumford, L. (1962) *Technics and Civilization*, Harcourt Brace, New York.
- National Health and Medical Research Council & Australian Vice Chancellors' Committee (1999) *Joint NHMRC/AVCC Statement and Guidelines on Research Practice*, NHMRC/AVCC, <http://www.health.gov.au/nhmrc/research/nhmrcavc.htm> [Accessed 5/08/99].
- National Health Strategy (1991) *Hospital Services in Australia. Access and Financing*, Issues Paper No.2, Department of Health, Housing and Community Services, Canberra.
- National Institutes of Health, Maryland USA (1993) National Institutes of Health Consensus Development Conference Statement on Gallstones and Laparoscopic Cholecystectomy, *The American Journal of Surgery*, 165:390-396, April.
- Nelson, R.R. (1988) Institutions supporting technical change in the United States, pp.312-329 in G. Dosi, C. Freeman, R. Nelson, G. Silverberg, L. Soete (eds) *Technical Change and Economic Theory*, Pinter, London.
- Newhouse, J.P. (1988) Has the Erosion of the Medical Marketplace Ended? *Journal of Health politics, Policy and Law*, 13: 263-277.
- New South Wales Health Department (1989) *Statistical & Financial Data NSW Public Hospitals 1988-89*, Administration Information Unit, Department of Health, North Sydney.
- New South Wales Health Department (1990) *Statistical & Financial Data NSW Public Hospitals 1989-90*, Administration Information Unit, Department of Health, North Sydney.
- New South Wales Health Department (1992) *NSW Inpatient Statistics Collection User Manual*, Health Information Unit, NSW Health Department, North Sydney.
- New South Wales Health (1994a) *NSW Inpatient Statistics Data Book – 1992/93*, Information and Publications Unit, NSW Department of Health, North Sydney.
- New South Wales Health (1994b) *NSW Public Hospitals Comparison Data 1992/93*, Information and Publications Unit, Information and Data Services Branch, NSW Health Department, North Sydney.
- New South Wales Health (1994c) *NSW ANDRG Data Handbook – 1992-93*, Information and Publications Unit, NSW Department of Health, North Sydney.

- New South Wales Health (1996) *Female Participation in the Australian Medical Workforce*, prepared jointly with the Australian Medical Workforce Advisory Committee & the Australian Institute of Health & Welfare <http://www.health.nsw.gov.au/corporate-services/amwac/female.htm> [Accessed 13/08/99].
- New South Wales Health (1998a) *Strategic Directions for Health 1998-2003*, NSW Health, North Sydney.
- New South Wales Health (1998b) *Summary table for all AN-DRGs (v3.1), private acute hospitals, New South Wales, 1996-97*, <http://www.health.nsw.gov.au/iasd/isc/> [Accessed 13/08/99].
- New South Wales Health (1998c) *Summary table for all AN-DRGs (v3.1), public acute hospitals, New South Wales, 1996-97*, <http://www.health.nsw.gov.au/iasd/isc/> [Accessed 13/08/99].
- New South Wales Health (1998d) *NSW Public Hospitals Comparison Data 1996/97*, Information and Data Services Branch, NSW Health, North Sydney.
- New South Wales Health (1999a) Inpatient Statistics Collection, NSW Health Data Management, <http://www.health.nsw.gov.au/iasd/isc/> [Accessed 13/08/99].
- New South Wales Health (1999b) *NSW Public Hospitals Comparison Data 1997/98*, Information Management & Clinical Systems, NSW Health, <http://www.health.nsw.gov.au/iasd/yb9798> [Accessed 13/08/99].
- New South Wales Health (1999c) *Nursing Workforce Annual Survey, NSW, 1998*, Workforce Planning Branch, NSW Health, North Sydney.
- New South Wales Health (2001) *Nursing Workforce*, <http://www.health.nsw.gov.au/nursing/workforce.html> [Accessed 5/10/01].
- Noble, D.F. (1986) *Forces of Production: A Social History of Industrial Automation*, Oxford University Press, New York.
- NSW Health. *See* New South Wales Health.
- Nurses Registration Board NSW (2000) Structure of the register of nurses and the role of nurses in NSW, NRBNSW, Sydney, <http://www.nursesreg.nsw.gov.au/structur.htm> [Accessed 04/09/00].
- Nutt, P.C. (1991) How Top Managers in Health Organisations Set Directions that Guide Decision-Making, *Hospital & Health Services Administration*, 36(1):57-75.
- Nutt, P.C. (1998) How Decision Makers Evaluate Alternatives and the Influence of Complexity, *Management Science*, 44(8):1148-1166.
- Oakley, A. (1993) *Essays of Women, Medicine and Health*, Edinburgh University Press, Edinburgh.
- ODEOPE. *See* Office of the Director of Equal Opportunity in Public Employment.
- Office of the Director of Equal Opportunity in Public Employment (1999) *1998 Equal Opportunity Survey of NSW Health Employees Report*, Tables 1.1, 1.2, 1.3, 1.4 & 1.5, Human Resource Policy & Strategy, NSW Health Department, North Sydney.
- Olesen, V. (1994) Feminism and Models of Qualitative Research, pp.158-174 in N.K. Denzin & Y.S. Lincoln (eds) *Handbook of Qualitative Research*, Sage, Thousand Oaks, CA.
- Olsen, D.O. (1993) Mini-Lap Cholecystectomy, *The American Journal of Surgery*, 165:440-443, April.
- Ormrod, S. (1995) Feminist Sociology and Methodology: Leaky Black Boxes in Gender/Technology Relations, pp.31-47 in K. Grint & R. Gill (eds) *The Gender-Technology Relation. Contemporary Theory and Research*, Taylor & Francis, London.
- Ovretveit, J. (1998) *Evaluating Health Interventions*, Open University Press, Buckingham.
- Pacey, A. (1983) *The Culture of Technology*, Basil Blackwell, Oxford, England.
- Palmer, G., Aisbett, C., Fetter, R., Winchester, L., Reid, B. & Rigby, E. (1991) Estimates of costs by DRG in Sydney teaching hospitals: An application of the Yale cost model, *Australian Health Review*, 14(3): 314-334.

- Palmer, G., Reid, B., Aisbett, C., Fields, S., Kearns, D. & Fetter, R. (1997) *Evaluating the Performance of the Australian Diagnostic Related Groups: Report to the Commonwealth Department of Health and Family Services*, Centre for Hospital Management and Information Systems Research, The University of New South Wales, Sydney.
- Palmer, I. & Dunford, R. (1996) Conflicting uses of metaphors: Reconceptualizing their use in the field of organizational change, *Academy of Management Review*, 21(3):691-717.
- Paquet J.B. (1993) Laughter and stress management in the OR, *Today's OR Nurse*, Nov-Dec, 15(6):13-17.
- Patching, D. (1990) *Practical Soft Systems Analysis*, Pitman, London.
- Patton, M.Q. (1988) Paradigms and pragmatism, pp.116-137 in D.M. Fetterman (ed) *Qualitative Approaches to Evaluation in Education. The Silent Scientific Revolution*, Praeger, New York.
- Patton, M.Q. (1990) *Qualitative Evaluation and Research Methods*, 2nd edn, Sage, Newbury Park, CA.
- Pereira, L. (1986) Medical technology, *Forceps*, March, pp.21-24.
- Perissat, J. (1993) Laparoscopic Cholecystectomy: The European Experience, *The American Journal of Surgery*, 165:444-449, April.
- Perrow, C. (1967) A Framework for the Comparative Analysis of Organizations, *American Sociological Review*, April:194-208.
- Perrow, C. (1979) *Complex Organizations. A Critical Essay*, 2nd edn, Scott Foresman & Co, Glenview, Illinois.
- Perrow, C. (1984) *Normal accidents. Living with High-Risk Technologies*, Basic Books, New York.
- Peterson, A.M. (1991) Nurse-directors' role expectations and job satisfaction, *Journal of American College Health*, 39(6):295-297.
- Pfeffer, J. (1997) *New Directions for Organization Theory. Problems and Prospects*, Oxford University Press, New York.
- Phillips, A. & Taylor, B. (1980) Sex and Skill: Notes Towards a Feminist Economics, *Feminist Review*, 6:79-88.
- Phillips, A.M., Goddard, N.J. & Tomlinson, J.E. (1996) Current techniques in total knee replacement: results of a national survey, *Annals of the Royal College of Surgeons of England*, 78(6):515-520.
- Phillips, E.M. & Pugh, D.S. (1994) *How to get a PhD. A handbook for students and their supervisors*, Open University Press, Buckingham, England.
- Picone, D. & Hathaway, V. (1998) Casemix: key issues for health care managers, pp.79-110 in M. Clinton & D. Scheiwe, (eds) *Management in the Australian Health Care Industry*, Longman, South Melbourne, Australia.
- Picone, D., Ferguson, L. & Hathaway, V. (1993) *NSW Nursing Costing Study*, Sydney Metropolitan Teaching Hospitals Nursing Consortium, Rostone Print, Maroubra, NSW.
- Picone, D., Hathaway, V., Stralow, P. & Aisbett, C. (1995) *NSW Rural Health Nursing Costing Study*, Sydney Metropolitan Teaching Hospitals Nursing Consortium, NSW State Health Publication, Sydney.
- Pietrafitta, J.J., Graner, T.J. & Nervick, J.M. (1994) Laparoscopic cholecystectomy: cost effectiveness and quality enhancement, *International Surgery*, 79(3):195-201.
- Pilkington, W. & Wood, J. (1986) Job satisfaction, role conflict and role ambiguity - A study of hospital nurses, *The Australian Journal of Advanced Nursing*, 3(3): 3-14.
- Pilzer, P.J. (1994) *Unlimited Wealth*, Crown Publishers, New York.
- Piore, M. & Sabel, C. (1984) *The Second Industrial Divide: Prospects for Prosperity*, Basic Books, New York.

- Pitcher, D.E., Curet, M.J., Martin, D.T. et al. (1994) Successful management of severe gastroesophageal reflux disease with Laparoscopic Nissen Fundoplication, *American Journal of Surgery*, 168(6):547-554.
- Pittard, M. & Smith, G. (1997) Australia - Remodelling Industrial Relations Law, *World Reports*, Vol IX, No. 1, April 1997. <http://www.hg.org/1450.html> [Accessed 04/09/00].
- Podger, A. (1999) Casemix developments, *Australian Health Review*, 22(2): 9-15.
- Polgar, S. & Thomas, S.A. (1988) *Introduction to Research in the Health Sciences*, Churchill Livingstone, Melbourne.
- Popper, K.R. (1968) *The Logic of Scientific Discovery*, Hutchinson, London.
- Powell, W.M. (1961) with T.A.C. Griffith (1976) *The Australian Institute of Hospital Administrators. Its Origins and Early Years*, ACHSE, Sydney.
- Prasad, A. & Foley, R.J.E. (1996) Day Case Laparoscopic Cholecystectomy: A Safe and Cost Effective Procedure, *European Journal of Surgery*, 162(1):43-46.
- Probert, B. (1989) *Working Life*, Penguin Books, Ringwood, Victoria.
- Probert, B. & Wilson, B.W. (1993) Gendered Work, pp.1-19 in B. Probert & B.W. Wilson (eds) *Pink Collar Blues. Work, Gender and Technology*, Melbourne University Press, Carlton, Victoria.
- Productivity Commission (1999) *Private Hospitals in Australia*, Commission Research Paper, AusInfo, Canberra, Australia.
- Proot, L.M.G., Dillemans, B.R.S., de Letter, J.A.M., Vandelanotte, M. & Lanckneus, M.J. (1996) Thoracoscopic-Assisted Pulmonary Resection in Lung Cancer, *International Surgery*, 81: 248-251, Jul-Sep.
- Pusić, E. (1998) Organisation Theory and participation, pp.65-96 in F. Heller, E. Pusić, G. Strauss & B. Wilpert (eds) *Organizational Participation. Myth and Reality*, Oxford University Press, Oxford.
- QNU. See Queensland Nurses' Union.
- Queensland Nurses' Union (2000) *Industrial Relations Legislation. Summary of Changes to Federal Legislation*, QNU, Brisbane. <http://www.qnu.org.au/industri.htm> [Accessed 04/09/00].
- Quinlan, M. & Bohle, P. (1991) *Managing Occupational Health and Safety in Australia. A Multidisciplinary Approach*, MacMillan, Melbourne.
- Rahman, M.I. & Chagoury, M.E. (1994) Selections from Current Literature: Screening for Colorectal Cancer, *Family Practice*, 11(3):333-339.
- Rand, J.A. (1998) Modular Augments in Revision Total Knee Arthroplasty, *The Orthopedic Clinics of North America*, 29(2):347-353.
- Ransohoff, D.F., Lang, C.A. & Kuo, H.S. (1991) Colonoscopic Surveillance after Polypectomy: Considerations of Cost Effectiveness, *Annals of Internal Medicine*, 114(3):177-182.
- Redknap, K. (1987) Do technicians the fit the bill? *Forceps, Snippets & Acorn News*, March, pp.54-62.
- Rees, D.W. & Cooper, C.L. (1990) Occupational stress in health service employees, *Health Services Management Research*, 3(3): 163-172.
- Rees, D.W. & Cooper, C.L. (1992) Occupational stress in health service workers in the UK, *Stress Medicine*, 8(2):79-90.
- Reiser, B.J., Black, J.B. & Kalamarides, P. (1986) Strategic memory search processes, pp.100-121 in D.C. Rubin (ed) *Autobiographical Memory*, Cambridge University Press, Cambridge.
- Research Ware, Inc. (1997) *HyperRESEARCH™: A Content Analysis Tool for the Qualitative Researcher*, Research Ware, Randolph, MA.
- Rhodes, M., Sussman, L., Cohen, L. & Lewis, M.P. (1998) Randomised trial of laparoscopic exploration of common bile duct versus postoperative endoscopic retrograde cholangiography for common bile duct stones, *Lancet*, 351(9097):159-161.

- Richardson, J. (1990) *Is 8% of GDP Enough: The future direction of Australia's health care system. Working paper 2*, National Centre for Health Program Evaluation, West Heidelberg, Victoria.
- Richardson, J. (1991) Economic Assessment of Health Care: Theory and Practice, *The Australian Economic Review*, 1st Quarter 1991, pp.4-21.
- Richardson, J., Smith, N., Milthorpe, F. & Ryan, J. (1991) *The Diffusion of Technology in Australia: Report of a Survey*, Technical Report No.1, NHMRC National Centre for Health Program Evaluation, Melbourne.
- Rinard, R. (1996) Technology, Deskillling, and Nurses: The Impact of the Technologically Changing Environment, *Advances in Nursing Science*, 18(4):60-69.
- Ritter, M.A., Herbst, S.A., Keating, E.M. & Faris, P.M. (1994) Radiolucency at the Bone-Cement Interface in Total Knee Replacement. The Effects of Bone-Surface Preparation and Cement Techniques, *Journal of Bone & Joint Surgery – American Volume*, 76(1):60-65.
- Robbins, S.P. & Barnwell, N. (1998) *Organisation Theory. Concepts and Cases*, 3rd edn, Prentice Hall, Sydney.
- Robbins, S.P., Bergman, R. & Stagg, I. (1997) *Management*, Prentice Hall, Sydney.
- Roberts, K. H. & Grabowski, M. (1996) Organizations, Technology and Structuring, pp.409-423 in S.R. Clegg, C. Hardy & W.R. Nord (eds) *Handbook of Organization Studies*, Sage, London.
- Robinson, J.A. (1986) Temporal reference systems and autobiographical memory, pp.159-188 in D.C. Rubin (ed) *Autobiographical Memory*, Cambridge University Press, Cambridge.
- Rogers, E.M. (1995) *Diffusion of Innovations*, 4th edn, The Free Press, New York.
- Rohleder, I. (1993) Stress in the Operating Room, *ACORN Journal*, 6(2):11-14.
- Rorabeck, C.H. & Smith, P.N. (1998) Results of revision Total Knee Arthroplasty in the Face of Significant Bone Deficiency, *The Orthopedic Clinics of North America*, 29(2):361-370.
- Rosenberg, N. (1976) *Perspectives on Technology*, Cambridge University Press, Cambridge.
- Rosenfeld, J.V. (1996) Minimally invasive neurosurgery, *The Australian & New Zealand Journal of Surgery*, 66(8):553-559.
- Roth, J.H., Richards, R.S. & MacLeod, M.D. (1994) Endoscopic carpal tunnel release, *Canadian Journal of Surgery*, 37(3):189-193.
- Roth, W. (1993) *The Evolution of Management Theory*, Roth & Associates, Orefield, PA.
- Rout, U., Cooper, C.L. & Rout, J.K. (1996) Job stress among British general practitioners: Predictors of job dissatisfaction and mental health, *Stress Medicine*, 12(3):155-166.
- Rubin, D.C. (ed) (1986) *Autobiographical Memory*, Cambridge University Press, Cambridge.
- Rueschemeyer, D. (1986) *Power and the Division of Labour*, Polity Press, Cambridge.
- Rundall, T.G., Starkweather, D.B. & Norrish, B.R. (1998) *After Restructuring. Empowerment Strategies at Work in America's Hospitals*, Jossey-Bass, San Francisco.
- Sabel, C.F. (1982) *Work and politics. The division of labor in industry*, Cambridge University Press, Cambridge, England.
- Salaman, G. (1974) *Community and Occupation. An exploration of work/leisure relationships*, Cambridge University Press, London, England.
- Salner, M. (1999) Self-deception in qualitative research: Validity issues, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Sanjo, Y. & Ikeda, K. (1998) Aspects of human ergonomics for anesthesia information systems fitting to the anesthesia workstation, *State-of-the-Art Technology in Anesthesia and Intensive Care*, 1168:261-269.
- Satava, R.M. & Ellis, S.R. (1994) Human interface technology. An essential tool for the modern surgeon, *Surgical Endoscopy*, 8:817-820, July.

- Schmuttermaier, J.R. (1999) Validity, Testing Theory, and Generalization within the Qualitative Tradition: A Grounded theory Approach, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Schob, O.M., Schmid, R.A., Morimoto, A.K. et al. (1997) Laparoscopic Roux-en-Y choledochojejunostomy, *American Journal of Surgery*, 173(4):312-319.
- Schumpeter, J.A. (1976) *Capitalism, Socialism and Democracy*, 5th edn, Routledge, London.
- Schurr, M.O., Buess, G., Weiglhofer, G., Senft, R., Groezinger, R. & Brandmaier, R. (1995) The operating room system for endoscopic surgery: project OREST 1^R, *Minimally Invasive Therapy*, 4:57-62, April.
- Schwandt, T.A. (1994) Constructivist, Interpretivist Approaches to Human Inquiry, pp.118-137 in N.K. Denzin & Y.S. Lincoln (eds) *Handbook of Qualitative Research*, Sage, Thousand Oaks, CA.
- Schwarz, G.M. & Brock, D.M. (1998) Waving hello or waving good-bye? Organizational change in the information age, *The International Journal of Organizational Analysis*, 6(1):65-90 [ABI/Inform, Accessed 24/07/00].
- Scitovsky, A.A. (1985) Changes in the Costs of Treatment of Selected Illnesses, 1971-1981, *Medical Care*, 23:1345-1357.
- Sculco, T.P. & Choi, J.C. (1998) The role and results of bone grafting in revision total knee replacement, *The Orthopedic Clinics of North America*, 29(2):339-346.
- Shafritz, J.M. & Ott, J.S. (1987) *Classics of Organization Theory*, 2nd edn, Brooks/Cole, Pacific Grove, California.
- Shindul-Rothschild, J., Berry, D. & Long-Middleton, E. (1999) The Cost of Caring: Lessons from Nurses in the USA, *The Lamp*, 56(8):21-25.
- Siefert, K., Jayarantne, S. & Chess, W.A. (1991) Job satisfaction, burnout, and turnover in health care social workers, *Health & Social Work*, 16(3):193-202.
- Silver, P.F. (1987) Job satisfaction and dissatisfaction revisited, *Educational & Psychological Research*, 7(1):1-20.
- Simon, H.A. (1971) Decision Making and Organizational Design, pp.189-212 in D.S. Pugh (ed) *Organisation Theory. Selected Readings*, Penguin Books, Harmondsworth, Middlesex, England.
- Skinner, A. (ed) (1970) *Adam Smith. The Wealth of Nations*, Penguin Books, Harmondsworth, Middlesex, England.
- Skues, J.S. & Kirkby, R.J. (1995) Women in the Workforce: Gender Differences in Occupational Stress and Coping, pp.217-231 in P. Cotton (ed) *Psychological Health in the Workplace*, The Australian Psychological Society, Carlton, Victoria.
- Smith, C. & Thompson, P. (1998) Re-evaluating the Labour Process Debate, *Economic and Industrial Democracy*, 19(4):551-577.
- Smith, M.R. & Marx, L. (eds) (1994) *Does Technology Drive History? The Dilemma of Technological Determinism*, MIT Press, Cambridge, Massachusetts.
- Smith, R. (1991) *ACHSE Queensland Newsletter, January 1991*, Australian College of Health Service Administrators, Brisbane.
- Stake, R.E. (1995) *The Art of Case Study Research*, Sage, Thousand Oaks, California.
- Standards Australia (1998) *Australian Standard. Cleaning, Disinfecting and Sterilising Reusable Medical and Surgical Instruments and Equipment, and Maintenance of Associated Environments in Health Care Facilities. AS4187-1998*, Standards Association of Australia, Homebush, NSW.
- Strauss, G. (1998) An Overview, pp.8-39 in F. Heller, E. Pusić, G. Strauss & B. Wilpert (eds) *Organizational Participation. Myth and Reality*, Oxford University Press, Oxford.
- Stuart, R.C., Chung, S.C.S., Lau, J.Y.W., Chan, A.C.W., Cockram, C.S., Yeung, V.T.F. & Li, A.K.C. (1995) Laparoscopic Adrenalectomy, *British Journal of Surgery*, 82: 1498-1499.

- Stuttard, D. (1994) The effects of minimally invasive surgery on the future of perioperative nursing, *Canadian Operating Room Nursing Journal*, 12(3):5-12.
- Sutherland, V.J. & Cooper, C.L. (1988) Sources of stress at work, pp.3-40 in J.J. Hurrell, Jr et al. (eds) *Occupational Stress. Issues and Developments in Research*, Taylor & Francis, New York.
- Sutherland, V.J. & Cooper, C.L. (1990) *Understanding stress: A psychological perspective for health professionals*, Chapman & Hall, London.
- Sutton, R.I. & Staw, B.M. (1995) What Theory is Not, *Administrative Science Quarterly*, 40(3):371-384.
- Swan, N. & Richardson, J. (2000) Variations of treatment of people with coronary heart disease, *Radio National Health Report* interview, Australian Broadcasting Commission, <http://www.abc.com.au/> [Accessed 11/04/00].
- Tallon, R.W. (1996) Laparoscopic Cholecystectomy: A technologic assessment, *Nursing Management*, 27(4):52-54 [Ovid, Accessed 14/08/97].
- Taylor, F.W. (1947) *Scientific Management*, Greenwood Press, Westport, Connecticut (a reprint of Harper & Brothers Publishers, New York).
- Taylor, F.W. (1967) *The Principles of Scientific Management*, W.W. Norton & Company, New York (a reprint of the original 1911 text).
- Taylor, P.J. & Hamou, J.E. (1983) Clinical Perspectives. Hysteroscopy, *The Journal of Reproductive Medicine*, 28(6):359-389.
- Temple, D. (1988) Does Science Have a Masculine Image? *HERDSA News*, The Higher Education Research and Development Society of Australasia, 10(1):11-12.
- Terry, C. & Forde, K. (1988) *Microeconomics: An introduction for Australian students*, 2nd edn, Prentice Hall, New York.
- Terry, D.J., Neilsen, M. & Perchard, L. (1993) Effects of work stress on psychological well-being and job satisfaction: the stress-buffering role of social support, *Australian Journal of Psychology*, 45(3):168-175.
- The Macquarie Dictionary*, 3rd edn (1997) The Macquarie Library, Macquarie University, NSW.
- The New England Journal of Medicine (2000) Editorial. Looking Back on the Millennium in Medicine, *The New England Journal of Medicine*, 342(1):42-49, 6 January, <http://www.nejm.org/content/2000/0342/0001/0042.asp> [Accessed 11/04/00].
- The Parliament of the Commonwealth of Australia (1987) *Private Hospitals in Australia: their conduct, administration and ownership*, Select Committee on Private Hospitals and Nursing Homes, Parliamentary Paper No.111/1987, AGPS, Canberra.
- Thomas, R.J. (1991) Technological Choice and Union-Management Cooperation, *Industrial Relations*, 30(2):167-192.
- Thomas, R.J. (1992) Organizational Politics and Technological Change, *Journal of Contemporary Ethnography*, 20(4):442-477.
- Thomas, R.J. (1994) *What Machines Can't Do. Politics and Technology in the Industrial Enterprise*, University of California Press, Berkeley, CA.
- Thompson, J.D. (1967) *Organizations in Action. Social Science Bases of Administrative Theory*, McGraw-Hill, New York.
- Thompson, J.D. (1987) Organisations in Action, pp.263-277 in J.M. Shafritz & J. S. Ott (eds) *Classics of Organization Theory*, 2nd edn, Brooks/Cole, Pacific Grove, CA.
- Thompson, P. & McHugh, D. (1990) *Work Organisations. A Critical Introduction*, MacMillan, London.
- Tomison, A.M. & Goddard, C.R. (1999) Blending qualitative and quantitative approaches: case tracking studies in child protection systems, Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.

- Traverso, L.W. (1996) Technology and surgery - Dilemma of the Gimmick, True Advances and Cost Effectiveness, *Surgical Clinics of North America*, 76(1):129-138.
- Travis, J. (1999) 'Trustworthy Interpretivist Research', Unpublished paper presented at the Association for Qualitative Research Conference, Melbourne, 6-10 July 1999.
- Troccaz, J. & Delnondedieu, Y. (1996) Semi-active guiding systems in surgery. A two-DOF prototype of the passive arm with dynamic constraints (PADyC), *Mechatronics*, 6(4):399-421.
- Tyler, P. & Cushway, D. (1992) Stress, coping and mental well-being in hospital nurses, *Stress Medicine*, 8(2):91-98.
- Tyler, P. & Cushway, D. (1995) Stress in nurses: the effects of social support, *Stress Medicine*, 11(4):243-251.
- Under the Knife* (video recordings) April-May 2001, Special Broadcasting Service (SBS) Television, Australia.
- Ungeheuer, A. & Brune, I.B. (1996) Laparoscopic Cholecystectomy, pp.49-55 in I.B. Brune (ed) *Laparo-Endoscopic Surgery*, 2nd edn, Blackwell Science, Oxford, UK.
- Usselman, S.W. (1995) Determining a Middle Landscape: Competing Narratives in the History of Technology, *Reviews in American History*, 23: 370-377, June.
- Vallas, S.O. & Yarrow, M. (1987) Advanced technology and worker alienation: Comments on the Blauner/Marxism debate, *Work & Occupations*, 14(1):126-142.
- Vecchio, R.P. (1995) *Organisational Behavior*, 3rd International edn, Harcourt Brace, Fort Worth.
- Vecchio, R.P., Hearn, G. & Southey, G. (1992a) Group Dynamics, pp.309-347 in *Organisational Behaviour*, 2nd edn, Harcourt Brace, Sydney.
- Vecchio, R.P., Hearn, G. & Southey, G. (1992b) Power and Influence, pp.300-330 in *Organisational Behaviour. Life at Work in Australia*, Harcourt Brace, Sydney.
- Vezina, M. & St-Arnaud, L. (1995) Work Organisation and Related Psychological Disorders, pp.111-126 in P. Cotton (ed) *Psychological Health in the Workplace*, The Australian Psychological Society, Carlton, Victoria.
- Vigneswaran, W.T. & Podbielski, F.J. (1998) Video-assisted thoracoscopic left ventricular thrombectomy and coronary artery revascularization, *Journal of Laparoendoscopic and Advanced Surgical Techniques-Part A*, 8(6):437-440.
- Visarius, H. (1997) Man-machine interfaces in computer assisted surgery, *Computer Aided Surgery*, 2(2):102-107.
- Vogt, D., Curet, M., Pitcher, D. et al. (1997) Successful treatment of Esophageal Achalasia with Laparoscopic Heller Myotomy and Toupet Fundoplication, *American Journal of Surgery*, 174(6):709-714.
- Voyles, C.R., Petro, A.B., Meena, A.L., Haick, A.J. & Koury, A.M. (1991) A practical approach to laparoscopic cholecystectomy, *American Journal of Surgery*, 161(3):365-370.
- Wadley, J., Dorward, N., Kitchen, N. & Thomas, D. (1999) Pre-operative planning and intra-operative guidance in modern neurosurgery: a review of 300 cases, *Annals of the Royal College of Surgeons of England*, 81(4):217-225.
- Wajcman, J. (1991) *Feminism confronts technology*, Allen & Unwin, St Leonards, Australia.
- Wajcman, J. (1993) The masculine mystique. A feminist analysis of science and technology, pp.20-40 in B. Probert & B.W. Wilson (eds) *Pink Collar Blues. Work, Gender and Technology*, Melbourne University Press, Carlton, Victoria.
- Waks, L. & Roy, R. (1987) Learning from technology, pp.24-53 in K.D. Benne & S. Tozer (eds) *Society as educator in an age of transition: 86th year book of the National Society for the Study of Education*, University of Chicago Press, Chicago.
- Walby, S. (1989) Flexibility and the changing sexual division of labour, pp.127-140 in S. Wood (ed) *The Transformation of Work? Skill, flexibility and the labour process*, Unwin Hyman, London.

- Waldron, V.D. (1994) Preserving the posterior cruciate ligament in total knee arthroplasty, *Orthopaedic Review*, 23(8):676-677.
- Walker, C.R. (1950) The Problem of the Repetitive Job, *Harvard Business Review* 28(3):54-58.
- Walker, R. & Adam, J. (2000) Approaches to changing the use of time in a public hospital, *Australian Health Review*, 23(1):34-42.
- Walker, R., Adam, J. & Fazio, V. (1996) *System Change Following the Introduction of Casemix-based funding: using time as the tool of analysis*, Health Systems Research Reports, No.3, June 1996, School of Health Systems Sciences, La Trobe University, Carlton, Victoria.
- Wall, T.D., Clegg, C.W. & Kemp, N.J. (eds) (1987) *The Human Side of Advanced Manufacturing Technology*, Johns Wiley, Chichester.
- Wall, T.D., Corbett, J.M., Clegg, C.W., Jackson, P.R. et al. (1990) Advanced manufacturing technology and work design: Towards a theoretical framework, *Journal of Organizational Behavior*, 11(3):201-219.
- Wassenberg, A. (1977) The Powerlessness of Organization Theory, pp.86-98 in S. Clegg & D. Dunkerley (eds) *Critical Issues in Organizations*, Routledge & Kegan Paul, London.
- Weber, M. (1911) *Max Weber: The Theory of Social and Economic Organization*, in T. Parsons (ed) (1947) trans. A.M. Henderson & T. Parsons, The Free Press, New York.
- Weick, K.E. (1995) What Theory is *Not*, *Theorizing Is*, *Administrative Science Quarterly*, 40(3):385-390.
- Weinger, M.B., Herdon, O.W. & Gaba, D.M. (1997) The effect of electronic record keeping and transesophageal echocardiography on task distribution, workload, and vigilance during cardiac anesthesia, *Anesthesiology*, 87(1):144-155.
- Weisbrod, B.A. (1991) The Health Care Quadrilemma: An Essay on Technological Change, Insurance, Quality of Care, and Cost Containment, *Journal of Economic Literature*, 29: 523-552.
- Whiteley, A. (1995) *Managing Change. A core values approach*, MacMillan, South Melbourne
- Wicks, D. (1999) *Nurses and Doctors at Work. Rethinking Professional Boundaries*, Allen & Unwin, St Leonards, Australia.
- Williams, C. (with Thorpe, B.) (1992) *Beyond Industrial Sociology. The work of men and women*, Allen & Unwin, North Sydney, Australia.
- Williams, L.F., Chapman, W.C., Bonau, R.A., McGee, E.C., Boyd, R.W. & Jacobs, J.K. (1993) Comparison of Laparoscopic Cholecystectomy With Open Cholecystectomy in a Single Center, *The American Journal of Surgery*, 165:459-465, April.
- Williams, S. & Cooper, C.L. (1997) Nurse Stress Index, pp.245-249 in C.P. Zalaquett & R.J. Woods (eds) *Evaluating stress: A book of resources*, Scarecrow Press, Lanham, MD.
- Wilson, T. & Wilson, D.J. (1982) *The Political Economy of the Welfare State*, George Allen & Unwin, London.
- Windsor, J.A. & Vokes, D.E. (1994) Early experience with minimally invasive surgery: A New Zealand Audit, *Australian and New Zealand Journal of Surgery*, 64:81-87.
- Winner, L. (1977) *Autonomous Technologies*, MIT Press, Cambridge, Massachusetts.
- WMA. See World Medical Association.
- Woluyo, L., Ekberg, K. & Eklund, J. (1996) Assembly work in Indonesia and Sweden: Ergonomics, health and satisfaction, *Ergonomics*, 39(2):199-212.
- Wood, R.E. & Postma, D. (1988) Endoscopy of the airway in infants and children, *The Journal of Paediatrics*, 112(1):1-6.
- Wood, S. (1982) *The Degradation of Work? Skill, Deskilling and the Labour Process*, Hutchinson, London, England.
- Wood, S. (1989) The transformation of work? pp.1-43 in S. Wood (ed) *The Transformation of Work? Skill, flexibility and the labour process*, Unwin Hyman, London.

- Woodward, J. (1980) *Industrial Organisation. Theory and Practice*, 2nd edn, Oxford University Press, Oxford, England.
- World Medical Association (1996) *World Medical Association Declaration of Helsinki 1964 (amended)*, <http://www.health.gov.au/nhmrc/ethics/helsinki.htm> [Accessed 5/02/98].
- Wren, D.A. (1994) *The Evolution of Management Thought*, 4th edn, John Wiley & Sons, New York.
- Wyland, M. & Agnihotri, S. (1995) The impact of laparoscopic surgery on the operating suite, *HIANSW'95 Conference Program and Proceedings*, 10-12 February, pp.73-79.
- Yates, J. (1989) *Control through Communications: The Rise of System in American Management*, The John Hopkins University Press, Baltimore, pp.274-275.
- Yin, R.K. (1993) *Applications of Case Study Research*, Sage, Newbury Park.
- Yin, R.K. (1994) *Case Study Research. Design and Methods*, 2nd edn, Sage, Newbury Park.
- Zohar, D. (1997) Predicting burnout with a hassle-based measure of role demands, *Journal of Organizational Behavior*, 18(2):101-115.
- Zuboff, S. (1988) *The Age of the Smart Machine. The Future of Work and Power*, Basic Books, USA.
- Zucker, K.A. (1992) Perceived Future of Laparoscopic General Surgery, *Canadian Journal of Surgery*, 35(3):297-304.